

ALL YOUR PRODUCT BENEFITS UNPACKED.



Unlimit Your Life.

THE UNLIMITED

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THE UNLIMITED FREE BENEFIT – 2 FOR 1 EXPERIENCES

GENERAL TERMS AND CONDITIONS

PLEASE NOTE: This constitutes the contract between you, us and the service provider (the “agreement”). Please make sure that all the information you have given us is accurate. Your use of the benefit is subject to the terms and conditions of this agreement and any amendments. It is your responsibility to read and understand them.

ACCURACY OF INFORMATION

It is very important that you give us honest and accurate information at all times. If you give us false or incorrect information, this agreement may be invalid or you may not be able to use your benefit. We rely on the accuracy and truthfulness of the information you give us.

In the event of any fraud; misrepresentation or non-disclosure of material facts, we reserve the right, to cancel this agreement or reject any benefit claim. This includes selling the benefit for monetary gain and the use of an ID number other than your own.

GENERAL DEFINITIONS (What these words mean when used in this agreement)

Subject to all the terms and conditions of this agreement:

1. **activation date** means the date on which your benefit is successfully activated by us and is the date on which your benefit is available.
2. **benefit** means 2 for 1 experiences, 100% off your second experience, 1 voucher per day for the duration of this agreement (no more than 30 days), subject to the terms and conditions of this agreement.
3. **service provider (“SP”)** means GoRhino (Pty) Ltd (Company Registration No 2010/010635/07), the company that is responsible for the provision of the benefit.
4. **we/us** means The Unlimited Group (Pty) Limited. We bring you the benefit.
5. **you/your** means you, the person entitled to use the benefit, whose name; surname; ID number and cell phone number was provided to us to enable activation of the benefit.

IMPORTANT INFORMATION ABOUT THE BENEFIT

1. The benefit comes at no cost to you.
2. Unless we tell you otherwise, you may use the benefit from the activation date.
3. If you do not complete the activation process (see **HOW TO ACTIVATE YOUR BENEFIT** below), you will not have access to the benefit.
4. Your benefit is valid for 30 days. This means that your benefit will automatically be cancelled 30 days from the date you successfully activate the benefit (the activation date).
5. We will **NOT** notify you once the benefit has been cancelled.
6. You can only use your benefit in South Africa.
7. You can cancel the benefit at any time. Give us a call on 0861 990 000 so that we can assist you.
8. We can cancel this agreement and end access to the benefit (without giving notice to you):
 - 8.1. immediately, if you are dishonest or commit fraud; or
 - 8.2. for any other reason (or any other period that is set out in this agreement).
9. We reserve the right to amend, add or change the benefit provided, or any of the terms and conditions of this agreement, without giving notice to you of our intention to do so.
10. Any variations and or changes will be binding on you and can be applied at any time to the existing terms and conditions.
11. You may not transfer the benefit to anyone else and the benefit can only be redeemed by you, with the details you provided to us at the time of activation of the benefit.
12. Please note that this agreement is not an insurance policy and the benefit is

also non-insurance. It does not indemnify you for damages or losses sustained or suffered.

HOW TO ACTIVATE THE BENEFIT

1. When you are offered this benefit, you will need to provide your name, surname, ID number, cell phone number and email address to activate the benefit.
2. Once the benefit has been activated, you will receive confirmation that your benefit has been activated. This is the activation date and when you can start using the benefit.
3. Please call us on 0861 990 000 if you have any questions.

THE BENEFIT IN DETAIL

2 FOR 1 EXPERIENCES BENEFIT ("BENEFIT")

WHAT IS THE BENEFIT?

1. You will receive 2 for 1 experiences at participating establishments. Buy 1 experience and get the second experience free from any participating establishment in South Africa.
2. You can use the benefit once per day, for as long as the benefit is active.
3. The benefit is available at selected experience establishments ("establishments") which have elected to offer the discount under this benefit, provided that the participating agreement of the establishment is unchanged.
4. For a comprehensive list of the participating establishments and their specific terms, including available periods, timelines, booking procedures, and any related exclusions, please visit www.theunlimited-lifestyle.co.za.

HOW TO REDEEM THE BENEFIT

1. **Step 1:** Browse www.theunlimited-lifestyle.co.za and choose an establishment of your choice.
2. **Step 2:** Call 010 143 7557 (8am - 6pm, Monday to Friday), or complete the booking form on the establishment page to make your booking.
3. **Step 3:** You will receive a voucher via email or SMS to the cell phone number you gave us when you signed up for this benefit, follow the instructions on the voucher to redeem your discount. Your booking confirmation must be presented upon arrival at the establishment.
4. **Step 4:** When you get your bill, you will see that you have received your second experience free.
5. Bookings are essential and should be made 24-48 hours in advance to secure a reservation.
6. Establishments hold the discretion to decline bookings due to reasons such as full occupancy, private events, public holidays etc.
7. If a preferred establishment is fully booked, alternative experience options will be suggested.

SPECIFIC TERMS AND CONDITIONS FOR THE BENEFIT

1. The experiences benefit only applies at participating establishments.
2. The specifics of the benefit may differ between establishments. Please check the individual establishment pages on www.theunlimited-lifestyle.co.za for their specific conditions of use, as well as any updates to the individual establishment terms.
3. The benefit may not apply if you visit an establishment outside of these defined times or if booking protocols are not adhered to.
4. Please note that establishments reserve the right to alter these terms based on their operational needs.
5. While the SP strives to keep the website updated with current information about the establishments and their terms of participation and availability, there may be instances where establishments choose to opt-out or modify their terms. The SP and we take no responsibility for any such withdrawals by establishments or any such changes in their terms and conditions or availability. The SP reserves the right to remove or add establishments as they see fit.

6. Failure to present your booking confirmation will result in the discount not being applied. Please note, the SP and we cannot be held responsible for correspondence sent to you which is lost or delayed in the mail.
7. Establishments reserve the right to request positive identification and verify your identity.
8. The SP and we take no responsibility for bad experiences, loss or injuries at any of the establishments.

SPECIFIC EXCLUSIONS FOR YOUR BENEFIT (What's not included in the benefit)

While enjoying your benefit at a participating establishment, the following is not included as part of your benefit:

1. Fridays and Saturdays at specific establishments (if detailed on the specific establishment page).
2. Designated public and special holidays, which may include but not limited to Father's Day, Mother's Day, Valentine's Day, and the festive season in December.

HOW WE USE YOUR PERSONAL INFORMATION

Please read this section carefully as it contains important information about the personal details that you have given to us (please see the definition of Personal Information in the Protection of Personal Information Act, 2013). Please make sure that you provide this information to any other party related to this agreement as it contains information about the protection of your and their personal information. Information about the parties to this agreement or persons whose interests are protected by this agreement may be processed for the various legal reasons outlined below.

This section of the agreement is intended to summarise key privacy disclosures. We handle the personal information you provide to us in accordance with this section, read with the Privacy Policy available at: www.theunlimited.co.za.

You hereby warrant and understand that we, including our authorised agents, partners and service provider/contractors may:

1. **We will collect information:**
 - 1.1. from you directly; from your use of our products and services; from your engagements and interactions with us; from public sources, shared databases and from third parties.
 - 1.2. that you provide to us and store it in a shared database, verify it against legally recognised sources and use it, for example, for any decision concerning the provision of the benefits. Such information may be given to any authorised agents, partners and service provider/contractors.
 - 1.3. including (amongst others), information about your credit history, age, language, birth, education, financial history, identifying number, email address, physical address, telephone number, online identifiers, social media profile and your name.
 - 1.4. that you warrant that you are authorised to provide to us in respect of personal information of third parties. In doing so you indemnify us, including our authorised agents, partners and service provider/contractors, against any and all losses by or claims made against them and us as a result of you not having the required authorisation.
2. **We will process your information for the following reasons (amongst others):**
 - 2.1. for the performance of this agreement and the enforcement of our contractual rights and obligations:

Note: Any personal information provided to us will be collected and used to allow us to fulfil our obligations to you in terms of this agreement. In addition, the Personal Information may be shared internally or externally with our departments (who strictly need this information), other related third parties to comply with legal requirements. Please contact us should you have any objections.

- 2.2. to comply with legislative, regulatory, risk and compliance requirements, codes of conduct and industry agreements or to fulfil reporting requirements and information requests.
- 2.3. to do affordability assessments, credit assessments and credit scoring.
- 2.4. to manage and maintain the agreement or relationship with us.
- 2.5. to disclose and obtain information about you from credit bureaus regarding your credit history.
- 2.6. for security, identity verification and to check the accuracy of your information.
- 2.7. where required, we may transfer your personal information outside of South Africa in compliance with the law.
- 2.8. for customer satisfaction surveys, promotional and other competitions.
- 2.9. using automated means (without human intervention in the decision-making process) to make decisions about you or your application for any product or service. You may query the decision made about you.
- 2.10. to conduct market and behavioural research, including scoring and analysis to determine if you qualify for products and services; and to market to you or provide you with products, goods and services. If you use products or services from us, we can market other similar products and services to you, even after this agreement ends, and share market innovations with you.
- 2.11. You hereby consent to us contacting you to notify you of further product offerings.

3. We may share your information with the below persons (amongst others) who are bound to keep it secure and confidential:

<ul style="list-style-type: none"> Our partners, service providers, agents, sub-contractors to offer and provide products and services to you 	<ul style="list-style-type: none"> Governments, local and international tax authorities & credit bureaus when we must share it with them
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4. The Unlimited automatically updates and keeps your information accurate:

We may submit your information to, and receive information about you from, credit institutions (such as credit bureaus) to update, process and monitor your information to guide us in making decisions about product development and suitability of offerings, affordability, market conduct and activities related to our business. We may also do this to ensure the quality and accuracy of your identity and contact information to ensure we can make positive contact with you; and your status as a home loan holder, vehicle owner or credit card holder to offer suitable goods and services to you that are affordable and that you may be interested in.

5. Your rights:

You have data protection rights which are described in detail on www.theunlimited.co.za. To request access to your information, contact us at the contact details provided below.

WE WOULD LOVE TO HEAR FROM YOU

If you have any questions, or need assistance with the benefit, you can get in touch with us in the following ways:



Facebook, (look for The Unlimited);



X, formerly Twitter (our handle is @theunlimited); find us on



LinkedIn as theunlimited; or



on our website www.theunlimited.co.za; or



call us on **0861 990 000**